

**TB-0355**

**BLUEZONE TERMINAL EMULATION  
SOFTWARE UPGRADE**

Issue Date: December 9, 2004  
Effective Date: December 14, 2004  
Section/Group: ITS Security  
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On December 14, 2004, ITS will make available an update to the BlueZone emulation software. In addition to the updated features included with BlueZone 3.4, ITS will change the way BlueZone is delivered to and updated on customer PCs. The "new features" document can be viewed at:

<http://security.utah.gov/prodserv/documents/BlueZone3.3to3.4NewFeatures.pdf>

To download BlueZone 3.4, visit:

<http://BlueZone.utah.gov>

Before downloading, customers must be authenticated through the State of Utah Authentication Architecture (which utilizes UMD as its source of user information and validation) by providing an e-mail address and LAN password. After authentication the BlueZone software will be installed on the customer's PC and a "launch pad" screen will appear in that machine's browser.

To launch one of the BlueZone emulators for the first time, customers must select the proper icon from the launch pad. After the first launch, customers should use either the Windows' Start menu, the BlueZone Session Manager (included with the download), or the desktop shortcut that will appear on the Windows' desktop.

The BlueZone Session Manager prompts customers when software or configuration file updates become available on the server. Session Manager provides an interface to access, launch, and monitor BlueZone sessions (including the ability to launch multiple sessions from one icon). It is a Windows' Tray application and is accessed by selecting the Session Manager tray icon.



Non State customers who should be permitted to use a BlueZone license from one of the State agencies should:

1. Create a UMD profile.
2. Go to the BlueZone Web site (above).
3. Select the appropriate State agency link.
4. At the Login.Utah.Gov screen, select "New User."
5. Provide the required information (first name, last name, primary e-mail address, and user ID).
6. Go to your primary e-mail account and receive an e-mail message from [NewUser@utah.gov](mailto:NewUser@utah.gov) containing an e-mail validation code and instructions for validating.
7. After validation of your e-mail address, contact the authorized security administrator for the State agency with which you are working.
8. Provide your name and e-mail address and ask them to open a ticket requesting access to BlueZone for your e-mail address.

Agencies requiring new or additional BlueZone licenses may have an authorized person send an e-mail to [eoaks@utah.gov](mailto:eoaks@utah.gov), including the number of licenses desired and the DASID code for billing.

Customers outside of the State network must have port 2323 opened (on their own networks) for secure communication to the State mainframe. Port 8421 should be opened to allow BlueZone to obtain a license from the BlueZone license manager.

On December 14, 2004, the former download site (<http://BlueZone.state.ut.us>) will be closed. Software will still operate, but no further downloads of BlueZone 3.2 will be allowed. Support for BlueZone 3.2 will be discontinued by ITS after January 14, 2005. The use of BlueZone 3.2 should be discontinued by this date.

